



### Crisis Line Volunteer Application

<b>Date</b>	
<b>Name of Applicant</b>	
<b>Address</b>	
<b>Telephone Number</b>	
<b>Email Address</b>	
<b>Emergency Contact Name</b>	
<b>Emergency Contact Telephone Number</b>	

Please answer the following questions.

**What interests you about crisis line volunteering with our organization?**

**What experience, skills or interests do you have which you feel may be helpful to this position?**

**What is it you hope to achieve for yourself while volunteering with our organization?**

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**Please detail your previous volunteer experience (where, how long, what your role was, why you left, etc.). *\*If you do not have previous volunteer experience, please proceed to the next question.***

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**What were some of the more difficult encounters you experienced while volunteering? *\*If you have not had previous volunteer experience, please proceed to the next question.***

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**What is your understanding of gender-based violence?**

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**What do you think individuals who have experienced sexual violence may need support with?**

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**Please describe your experience working/supporting/volunteering with populations marginalized by age, gender, religion, ethnicity, sexual orientation, socio-economic status or other forms of diversity.**

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**Women's Support Network is a client-centered, feminist, anti-racist, anti-oppressive organization. Therefore, we believe our crisis callers are the best experts of themselves and deserve the right to make any choice they feel is best for them. On the crisis line, our role is to non-judgementally support a person, irrespective of our personal beliefs. Do you have any reservations or discomfort with this?**

**Are you able to interpret (read/write/speak) any languages other than English? If so, please detail.**

**Have you ever had any past relationship with anyone at the Women's Support Network or any other type of affiliation with our organization? If so, who, when and what was the nature of the affiliation?**

**Volunteers are requested to participate weekly on the crisis line. This means that active volunteers are choosing at least 4 shifts a month. Each shift is approximately 5 hours long. Volunteers answering the crisis line do so from home with their personal phone. \*Please note, all calls are forwarded through our cloud system; therefore, there is no possible way callers have access to your number. Volunteers are also asked to participate in monthly clinical sessions at our office either in person or via teleconference.**

**Is this a commitment you can fulfill for a minimum of one year? If no, please explain what type of commitment you would be able to make?**

**What is your availability on an average week for crisis line shifts? *\*Please note, these can be conducted in any location that you have access to a quiet, private space.***

Sunday:  
 Monday:  
 Tuesday:  
 Wednesday:  
 Thursday:  
 Friday:  
 Saturday:

**All crisis line volunteers need to complete Volunteer Crisis Line Training at Women’s Support Network. What would your availability be on an evening or weekend to come into our centre located in Newmarket?**

Sunday:  
 Monday:  
 Tuesday:  
 Wednesday:  
 Thursday:  
 Friday:  
 Saturday:

**Is there a particular type of volunteer work that you are interested in (please check all that apply)?**

**Crisis Line**

**Child Minding**

**WSN Ambassador**

**Bingo Support**

**Online Crisis Chat** *\*Please note, this is through an online website system, not your personal phone. You simply need access to a computer during your scheduled shift.*

## **References**

We require 3 references be submitted with your application. Please complete the section below and let your references know we will be contacting them.

<b>Reference Name:</b>	
<b>Telephone Number:</b>	
<b>Is this a personal or professional reference?</b>	
<b>If professional, what was their position?</b>	

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## **Volunteer Training Requirements**

- 20 Hours of In-Class Training
- 11 Hours of Online Training
- 5 Hours of Scenario Practicing
- 2 Hour Tour at Domestic Assault / Sexual Assault Centre
- Pass a 30 Minute Interview with Facilitator
- One Police Vulnerable Sector Check
- A Copy of Your Resume
- An Signed Oath of Confidentiality